

Bio-T-App Privacy Statement

1.0 Bio-T-App mobile application

This document sets out the terms governing your use of the Bio-T-App mobile application (App). This mobile application was developed by Web Clinica Ltd. in partnership with the Center for Experimental Medicine & Rheumatology, Queen Mary University of London. The Bio-T-App study is being run by Queen Mary University of London & Barts Health NHS Trust.

These terms and conditions apply to all users of the App. In using the App you confirm that you have read and understood the information herein.

The Bio-T-App is a tool which allows submission of information and does not store personal details. The App is composed of four main components: display of most recent DAS28 scores, a tender and swollen joint count submission component, a medication adherence component and an optional notes / message submission function. We provide additional help links for non-commercial, information purposes only.

2.0 How your personal information will be handled by Queen Mary University of London.

2.1 Personal Information Collected and Safety

Personal data refers to any identifiable information about you, such as your name, e-mail address. In order to register and benefit from the services of the App you are required to provide us with personal information including your initials, your email address, phone number and the date of birth. This information will be stored separately within the Bio-T-App study database and is not going to be stored or visible within the app. This is the only identifiable information retained by Queen Mary University of London & Barts Health NHS Trust during your use of the App. The App will hold no identifiable patient information.

Queen Mary University of London is the study sponsor and is defined as a data controller under European data protection legislation and is consequently required to implement appropriate technical and organisational measures to protect personal information. Your personal identifiable information will only be used for registration purposes. It will not be shared with, or sold to, anyone else and will be handled in accordance with all applicable legislation.

2.2 How long we will store your information

Your personal information, including any back-ups or caches, will be automatically deleted from our secure database when you stop using the App for over 1 month or delete the App from your device. Once you have completed the study, any personal identifiable information will be removed from the study database. No personal or sensitive information is stored on the app.

2.3 Information sharing

No external collaborators are working with the Bio-T-App study and shall have no direct access to the Bio-T-App database. Patients identified and who consent to participation in Bio-T-App will be allocated a unique study ID number. Data will be collected on electronic CRFs using a specifically designed database. The Bio-T-App database has a modular and role based user account system that is developed to manage rheumatology patients and research studies. Any sharing of data outside of QMUL, following successful application via the EMR Bio-T-App Oversight Management Committee (OMC) to access Bio-T-App data, will contain only the unique participant ID allocated to each person. As such, personal data has been converted into a pseudo-anonymised form which does not amount to a disclosure of personal data and individuals' identities are fully protected. This is the case even though QMUL, as custodian of all the data, has the ability to link this unique code back to the patients' initials and DOB.

3.0 Your responsibilities

3.1 Securing your devices

It is your responsibility to keep your devices secure; this includes keeping your log-in credentials safe and secure.

Should you feel your password has been compromised you can contact the Bio-T-App study team to advise and discuss.

3.2 Internet connection and updates

The App will require an active Internet connection if it is being accessed online via a browser on your mobile phone. The connection can be Wi-Fi, or provided by your mobile network provider, but we cannot take responsibility for the App not working at full functionality if you do not have access to Wi-Fi, and you do not have any of your data allowance left. Along the same lines, our team cannot take responsibility for any data loss or if you use the App for inappropriate purposes.

The app is currently available on Android and iOS – the requirements for both systems (and for any additional systems we decide to extend the availability of the App to) may change. We suggest that you update the App regularly to ensure the continuity of the service provided.

3.3 Copyright

We are offering you this App to use for your own personal use without cost, but you should be aware that you cannot send it on to anyone else, and you're not allowed to copy, or modify the App, any part of the App, or our trademarks in any way. You are not allowed to attempt to extract the source code of the App, and you also should not try to translate the App into other languages, or make derivative versions. The App itself, and all the trademarks, copyright and other intellectual property rights related to it, still belong and are protected by the Technology Transfer department based at Queen Mary Innovation (QMI) Centre, Whitechapel, London.

3.4 Users under 18 years of age

Users must be over 18 years of age to be eligible to participate in the study and to download the app.

4.0 Our responsibilities

Our team is committed to ensuring that the App is as useful and efficient as possible. For that reason, we reserve the right to make changes to the App, at any time and for any reason.

We will make reasonable effort to keep the information within the App up to date; however we cannot promise that the information always will include the most recent findings or developments.

The use of the 'Notes' function of the App is limited to those registering as App service users with Queen Mary University of London/Barts Health NHS Trust . Please note that this does not in any way create a health professional/patient relationship, or any other relationship, which would give rise to a duty of care whatsoever. This 'Message' function is not designed to give help/support in urgent medical situations or emergencies. If the case is urgent, please contact your health visitor or GP, or, in an emergency, attend your local hospital. Should you choose to use the 'Notes' function in the App, the messages will be stored in databases, which will only be accessible to the Bio-T-App study team. We accept no responsibility for any errors, omissions or misleading information. If you have not followed these terms and our Privacy Statement we may consider to immediately, temporarily or permanently take away your right to use the App. We may also wish to stop providing the App, and may terminate use of it at any time without giving notice of termination to you. Unless we tell you otherwise, upon any termination, (a) the rights and licenses granted to you in these terms will end; (b) you must stop using the App, and (if needed) delete it from your device. On termination or deletion of App from your device/ cloud storage, your registration information held by the BioT Studyteam will be destroyed completely.

5.0 Cookies

Cookies are small text files, which are set by a website or app operator so that your browser or device may be recognised. They typically contain anonymous information such as a unique, randomly generated ID. We do not use cookies in our mobile App

6.0 Contact us

6.1 Bio-T-App study team

Please let us know if you have any questions, comments and requests regarding this Privacy Policy by emailing biot-app@qmul.ac.uk

6.2 Barts Health NHS Trust Queries

If you have any concerns or further queries about how Barts Health NHS Trust protects and manages your information please contact; You can get in contact with the PALS team at Mile End or the Royal London 020 3594 2040 or alternatively by email at pals@bartshealth.nhs.uk .

7.0 Information Use Declaration

By agreeing to the Terms and Conditions and Privacy Statement

- I accept the above Terms and Conditions and Privacy Statement
- I consent to the use of my personal information in a safe, secure, appropriate and legal manner for the delivery of the Bio-T-App.